

## Financial Policy

We are committed to providing you with the best possible dental care here at Avalon Dental Group P.C. If you have dental insurance we are anxious to help you receive the maximum allowable benefits. In order to achieve these goals we need your assistance and your understanding of our payment policy.

Payment for all services and supplies is due at the time services are rendered.

We accept cash, MasterCard, Visa, Discover, American Express, and Care Credit. We DO NOT accept any checks, unless approved in advance through the Office Manager (Returned checks are subject to an additional fee of \$50 and may terminate your privilege to pay by check).

We schedule all appointments to allow our team to spend individualized attention to each patient. We understand circumstances may dictate you needing to reschedule your appointment. There is a \$25 fee for missed appointments without 24 hr advanced notice to our office.

We are happy to file your insurance claim form for reimbursement, but we must be provided with appropriate proof of insurance and accurate information. This is a courtesy we extend to you, but ultimately payment for all charges for care provided is your responsibility.

It is your responsibility to inform us of any changes in your insurance policy. If such information is not provided, you will be responsible for the charges associated with your visit.

When we are a participating provider with your insurance company, co-pay, coinsurance, and/or deductible is due at the time of service.

Appointments for major or multiple procedures may require a deposit, including deductible and/or co-pay. Remaining balances are to be paid at the time of service. Remaining balances are to be paid within one month of settlement with your insurance company. We pre-approve major procedures with individual insurance carriers to determine benefits, but it is ultimately the patient's responsibility to pre-approve all major procedures and to be aware of conditions of approval with your insurance carrier.

Important- Some insurance plans cover treatment for missing teeth and major procedures according to specific histories of areas/teeth involved. It is the patient's responsibility to provide accurate dental treatment histories. Any services not reimbursed due to previous dental work done at other offices in the past are the financial responsibility of the patient.

**We emphasize that as a dental care provider, our relationship is with you and NOT your insurance company. We cannot be responsible for any loss of benefits. It is your responsibility to know your policy. If you have any questions concerning the above information, please do not hesitate to ask us. We are here to help you.**

**By signing below, I acknowledge that I have read and agree with the policy listed above.**

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Signature of Patient or Guarantor

Date